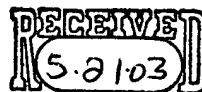


#8 BONE)  
6-403  
P.2 128

Official



Attorney Docket No. 99P7449US

PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of )

Xinzhong Leon Xu )

Application No.: 09/241,335 )

Filed: February 1, 1999 )

For: INTERACTIVE VOICE RESPONSE )  
SYSTEMS WITH GENERAL-PURPOSE )  
BLOCKS )

Examiner: T. Teague

Art Unit: 2645

Certificate of Facsimile Transmission

I hereby certify that this document is being transmitted on the below listed date, consisting of the below listed number of pages, and to the below listed fax number.

Date of Trans.: May 21, 2002Fax Number: 703-872-9314No. of Pages: Ext. (1) + Amend (8) = Total (9)By: 

Jeanette L. Taplin

AMENDMENT B

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

In response to the second, non-final Office Action mailed December 12, 2002, please amend the application as follows. A petition for Extension of Time for 3 months is enclosed herewith.

In the Claims

Please amend claim 23 as follows:

1. (previously amended) An interactive voice response system, comprising:

SN: 09/241,335

Docket: 99P7449US